F.No.2-1/2011-FIU(Admn) Government of India Ministry of Finance Department of Revenue Financial Intelligence Unit-India

6th Floor, Hotel Samrat, Kautilya Marg, Chanakyapuri New Delhi – 110021: Dated: 10th March 2015

То

Subject: Furnishing of quotation for outsourcing the Services of 2 MTS (Multitasking) in FIU-IND.

Sealed Quotations are invited under two bid systems i.e. Technical and Financial Bid for providing Services of 2 MTS (Multitasking) in FIU-IND, New Delhi for a period of one year from the date of contract.

2. The bids should be submitted in the prescribed format by 30 March 2015 before 05:00 PM in the office to the undersigned. The prescribed bid documents with the terms and conditions are enclosed.

3. The bid shall be opened on 31st March 2015 at 11:00 AM in the conference room at 6th Floor, Hotel Samrat, Kautilya Marg, Chanakyapuri, New Delhi 110021 by a Committee appointed by the Director, FIU-IND in the presence of the bidder or their authorized representative. The Director, FIU-IND, reserves the right to accept or reject any or all the bids without assigning any reason, whatsoever. The decision of the Director, FIU-IND in this regard shall be final and binding on all.

4. If at any stage it is found that any of the details / documents furnished by the bidder are false/ misleading/fabricated, he/she would be liable to legal action and forfeiture of the Earnest money deposit.

Sd/-xxx Dy. Director, (Admn) FIU-IND, New Delhi Ph. 24101762 Fax No 24109980

Encls: -

- (i) Terms and conditions in five page.
- (ii) Format for Technical Bid and Financial Bid
- (iii) Checklist of documents to be submitted with the Technical Bid.
- (iv) Format for Declaration.

TERMS AND CONDITIONS

[Bid Document for providing Services of 2 MTS (Multitasking) FIU-IND on outsourcing basis.]

The Financial Intelligence Unit-India, Ministry of Finance, Government of India, New Delhi invites sealed quotations for outsourcing the Services of 2 MTS (Multitasking) initially for a period of one year. The period of the contract may be extended further subject to approval of the Government.

2. The bids are invited under **two bid system i.e. Technical and Financial Bid.** The agencies are advised to submit two separate sealed envelopes super scribing "Technical Bid for providing security services and "Financial Bid for providing security services. Both sealed envelopes should be kept in a third sealed envelope super scribing "Bids for providing Services of 2 MTS (Multitasking) in FIU-IND" addressed to the Dy. Director (Admn.), Financial Intelligence Unit-India, 6th Floor, Hotel Samrat, Kautilya Marg, Chanakyapuri, New Delhi-110021.

3. The agency/service provider should submit the technical bid and financial bid in the 'prescribed format enclosed herewith. No bids would be received/ allowed after expiry of last date and time mentioned in the' notice inviting bids.

4. The envelope containing Technical Bid shall be opened first on the scheduled date and time in the presence of the bidder or their authorized representative who wish to 'be present at that time. Technical Bids shall be evaluated by the Tender Committee appointed by the Director, FIU-IND. Financial Bids of the technically qualified, eligible bidders meeting all the requisite criteria only shall be opened and L1 bidder would be arrived at after considering the price/amount quoted for the manpower in the financial bid.

5. The bidder is required to make an Earnest Money Deposit (EMD) of **Rs.10,000** (**Rupees Ten Thousand only**), refundable (without interest), accompanied with the Technical Bid in the form of Demand Draft / Pay Order from any of the Scheduled banks drawn in favour of DDO, FIU-IND, payable at New Delhi valid for a period of 60 days. Bids not accompanied by earnest money of the requisite amount or without proper validity will be summarily rejected.

6. The successful bidder shall have to deposit a Performance Security Deposit of a sum of **Rs.25,000 (Rupees Twenty Five Thousand only)** within 7 days of the receipt of the offer letter. The performance security will be furnished in the form of the Bank Guarantee drawn in favour of DDO, FIU-IND payable at New Delhi, or Fixed Deposit Receipt (FDR) from a Scheduled Bank made in the name of the Company / Firm I Agency but hypothecated to the DDO, FIU-IND, payable at New Delhi. The performance security should remain valid for a period of 60 days beyond the date of completion of all the contractual obligations of the supplier.

7. TECHNICAL REQUIREMENT FOR THE BIDDER:

The bidder is required to enclose self attested photocopies of the following documents along with the Technical Bid failing which their bids shall be summarily rejected and will not be considered any further.

- a) Registration Certificate with the Labour Department
- b) Copy of PAN
- c) Copy of IT Return filed for last three assessment years (2011-12,2012-13,2013-14)
- d) EPF and ESI Registration certificate
- e) Service Tax Registration Certificate
- f) Copy of ISO Certificate.

- g) Work experience of providing manpower during to at least three Govt./ Semi Govt./Autonomous Orgainzations/PSUs reputed private organizations during last three years alongwith the certificate of satisfactory service.
- h) List of employees with proof of filling return to EPF.
- i) The financial bid in respect of employee required for FIU has to be for skilled worker as per the current minimum wages act of NCT Delhi)
- j) The registered office or one of the branch offices of the bidder must located either in Delhi or NCR.
- k) The bidder has to be registered with appropriate registering authority such as Labour Commissioner, Service Tax.
- 1) ITR & Audited balance sheet of last 3 assessment years i.e. 2011-12. 2012-13 & 2013-14 and average turnover during these three years must be above Rs. 5 Crore.
- m) An undertaking that the agency has not been Black listed by the Government department/PSUs/Autonomous.

8. SCOPE OF WORK

A. The successful bidder shall furnish a list of persons along with their bio-data fulfilling the following qualification and experience criteria within 7 days of receiving the offer letter-

(a) Matriculation

- (b) Working knowledge of Englsih
- (c) Having valid driving licence of two wheeler vehicle.
- (d) Preferably having basic knowledge of computers.

B. The candidate would be required to perform following duties-

- (a) Physical Maintenance of records of the section
- (b) General Cleanliness & upkeep of the Section/Unit.
- (c) Carrying files and other papers within the building
- (d) Photocopying, sending of Fax etc.
- (e) Other non-clerical work in the Section/Unit.
- (f) Assisting in routine work like diary, dispatch etc, including on computer.
- (g) Delivering of dak (outside of the building)
- (h) The Agency should ensure that criminal antecedents verification of the 2 MTS should be done from police authorities from the place of their permanent residence in addition to their present place of residence
- C. The Agency shall ensure that before deputing the 2 MTS staff, they will verify the antecedents from local police station of permanent residence of all their staff and provide the office of FIU-IND a complete dossier of particulars of each 2 MTS proposed to be deployed. Noncompliance with this provision shall be deemed to be violating of the contract.

9. OTHER TERMS & CONDITIONS

A. GENERAL

- i) The contract is likely to commence w.e.f. 01-05-2015 and shall continue for a period of one year, unless it is curtailed or terminated by this office owing to deficiency of service, sub-standard quality of manpower deployed, breach of contract, reduction or cessation of the requirements of work.
- ii) The contract maybe extended further by the mutual consent of contracting agency and this office subject to approval by the Government.

- iii) This office reserves its right to terminate the contract during the contract period after giving one month notice to the contracting agency in case of any deficiency in service.
- iv) The successful bidder shall not be allowed to transfer, assign, pledge or sub-contract its rights and liabilities under this contract to any other agency without the prior written consent of this office.
- v) The successful bidder shall be required to pay at least prescribed minimum wages to the manpower supplied as prescribed under the Minimum Wages Act 1948, as revised from time to time and as notified by the Government of the NCT of Delhi. The Successful bidder shall maintain proper records as required under the Law / Acts.
- vi) The successful bidder shall be bound by the details furnished by him / her to FIU-IND, while submitting the bid or at subsequent stage. In case, any of such documents furnished by him / her is found to be false/ misleading at any stage, it would be deemed to be a breach of contract making him / her liable for legal action besides termination of contract and forfeiture of the EMD.
- vii) The successful bidder shall ensure that the manpower conforms to the technical specifications, qualification and experience prescribed in the bid document.
- viii) The service provider shall ensure that any details of office, operational process, confidential information, security arrangements, and administrative/ organizational matters are not divulged or disclosed to any person by its personnel deployed in this office.
- ix) In case, the person employed by the successful bidder commits any act of omission / commission that amounts to misconduct /indiscipline/ incompetence / security risks, the successful bidder will be liable to take appropriate disciplinary action against such persons, including their removal from site of work, immediately on being brought to his/ her notice.
- x) The persons deployed will be required to give prior intimation in case if he/she is required to go on long leave or absence from duty so that selection process of his replacement is undertaken.
- For all intents and purposes, the successful bidder shall be the "Employer" within the meaning of different Labour Legislations in respect of manpower so employed and deployed in this office for contractual services. No person(s) assigned by the bidder shall have any claim for regular or adhoc employment/absorption whatsoever in FIU-IND.
- xii) The successful bidder shall be solely responsible for any damages, losses, claims, financial or other injury to any person deployed in the course of their performing the functions/duties, or for payment towards any compensation. FIU-IND shall not be liable for payment of any compensation or damages.
- xiii) The man power deployed by the contractor for the contract shall not be entitled for claim, pay, perks and other facilities which may be admissible

to casual, ad-hoc regular / confirmed employees of this office, during the currency or after expiry of the contract.

- xiv) Payment shall be made only to the contractor and on monthly basis as per actual services. The contractor has to raise invoice in the first week of the following month for the services rendered in the month.
- xv) The person deployed shall be required to report for work at 0930 hrs. Incase, person deployed is absent on a particular day or comes late/leaves early on three occasions, one day wage shall be deducted.
- xvi) The selected agency shall provide a substitute/replacement in the event of any person remaining absent to more than three days for any reason.

B. LEGAL

- i) The successful bidder shall be responsible for compliance of all statutory provisions relating to Minimum Wages, Provident Fund, Employees State Insurance etc. in respect of the persons deployed by it in this office.
- ii) Successful bidder shall also be liable for depositing all taxes, levies, cess etc. on account of services rendered by it to FIU-IND to concerned tax collection authorities from time to time as per extant rules and regulations on the matter.
- iii) The successful bidder shall maintain all statutory registers under the applicable Law. The agency shall produce the same, on demand, to the concerned authority of this office or any other authority under Law.
- iv) The Tax Deduction at Source (T.D.S.) shall be deducted as per the provisions of Income Tax Act 1922. as amended from time to time and a certificate to this effect shall be provided to the agency by this office.
- v) In case, the successful bidder fails to comply with any statutory / taxation liability under appropriate law, and as a result thereof this office is put to any loss / obligation, monetary or otherwise, this office will be entitled to get itself reimbursed out of the outstanding bills to the extent of the loss or obligation in monetary terms.

C. FINANCIAL

- I. The agency shall raise the bill, in duplicate, along with attendance sheet duly verified by DD(Admin), FIU-IND in. respect of the persons deployed and submit the same to DDO, FIU-IND in the first week of the succeeding month .
- II. The Director, FIU-IND reserves right to withdraw / relax any of the terms and conditions mentioned above so as to overcome any problem encountered by the contracting parties.

(Ajay Sachdev) Dy. Director, (Admn) FIU-IND, New Delhi Ph: 24101762

Annexure- I

TECHNICAL BID

(To be enclosed in a separate sealed envelope)

For providing services Security Services to FIU-IND

- 1. Name of Tendering Company/ Firm / Agency (Attach certificate of registration)
- 2. Name of the Proprietor / Director/Partner of the Agency
- Full Address of Registered Office Telephone: FAX: Email: .
- 4. Full Address of Operating / Branch Office

Telephone: FAX: Email:

- 5. PAN No : (Attach attested copy)
- 6. Service Tax Registration No : (Attach attested copy)
- 7. EPF Registration No: (Attach attested copy)
- 8. ESI Registration No: . (Attach attested copy)
- 9. Details of Earnest Money Deposit (DO/PO No./Date/Drawn on Bank)
- 10. List of employees along with proof of filling return to EPF for last three years.--attach a list
- 11. Details of the similar contract handled by the biding company/Firm/Agency for Government/ Semi Government/Autonomous Organizations/PSUs during the last three years in the following format. Copies of the work order should be provided in support of the claim.

Sl. No.	Details of Clients along with address, telephone and Fax No	Approx total amount contract (Rs)	Duration of Contract	
			From	То

Date & Place: Seal: Signature of Authorized Person Name:

Annexure -II

FINANCIAL BID

(To be enclosed in a separate sealed envelope)

For providing services of Ministerial Staff to FIU-IND:

- 1. Name of bidder Company / Firm / Agency:
- 2. It is certified that wages to be paid shall not be less than the prescribed minimum rate of wages under the Minimum Wages Act, 1948, as revised from time to time and as notified by the Govt. of National Capital Territory of Delhi.
- 3. Consolidated rate per month per person (inclusive of all statutory liabilities, taxes payable, duties, levies, cess, etc.) of Rs_____ (In words) is quoted.
- 4. Break up of consolidated payment per months quoted in Sl. No.3 is as under: Supervisor* Guard*
 - a) Wages
 - b) PF
 - c) ESI
 - d) Service Charges
 - e) Service Tax
 - f) Rate of overtime per hour
 - g) Rate of per day on Holiday
 - h) Others
 - i) Total

Signature of authorized person Full Name:

Date: Place: Seal:

CHECKLIST FOR SUBMISSION OF DOCUMENTS WITH THE TECHNICAL BID

- 1. Application Technical Bid as per Annexure-1 of the bid document;
- 2. Attested copy of registration of agency with Labour Department;
- 3. Attested copy of PAN Card;
- 4. Attested copy of the IT return filed by agency for the three years (FYs 2011-12, 2012-13 and 2013-14);
- 5. Self Attested copy of Service Tax registration certificate;
- 6. Self Attested copy of the P.F. registration letter / certificate;
- 7. Self Attested copy of the E.S.I. registration letter / certificate;
- 8. Self attested copy of ISO certificate.
- 9. Undertaking to the effect that the agency has not been Black listed by the Government department/PSUs etc.
- 10. Experience certificate (for details of similar contracts handled by the tendering Company/ Firm / Agency for Government Departments /PSUs/Banks during past three years) along with the certificate of satisfactory service.
- 11. Copy of the terms and conditions at pages 1-6 in Bid Document with each page duly signed and sealed by the authorized signatory of the agency in token of their acceptance.
- 12. Earnest Money Deposit (EMD) of Rs.25,000 in the form of Demand Draft / Pay Order from any of the Scheduled banks drawn in favour of DDO, FIU-IND, payable at New Delhi valid for a period of 90 days.
- 13. Signed declaration as given on Annexure -IV of the bid document.

DECLARATION

- 1. I, _____ Son / Daughter / Wife of Sh Proprietor/Director/authorized signatory of the agency/Firm mentioned above, am competent to sign this declaration and execute this tender document;
- 2. I have carefully read and understood all the terms and conditions of the tender and undertake to abide by them;
- 3. The information / documents furnished along with the above application are true and authentic to the best of my knowledge and belief. I / we, am / are well aware of the fact that furnishing of any false/ misleading information / fabricated document would lead to rejection of my tender at any stage besides liabilities towards prosecution under appropriate law and forfeiture of the EMD.

Signature of authorized person

Date: Place: Full Name: Seal: